

Ms Catherine Monaghan
Office of Gas and Electricity Markets
9 Millbank
London SW1P 3GE

6 December 2001

Dear Ms Monaghan

Proposed MRA Modification – Supplier Objection to I & C Transfers

We wish to register our strongest objection to the proposal that electricity suppliers be permitted to prevent industrial and commercial customer transfers where a valid contract has not been terminated. We can see no reason why suppliers should not use legal proceedings to enforce contracts, as they would in any other market.

It is specious for suppliers to argue that electricity should be aligned with the gas process. It is the gas market where reform is required. Indeed, Ofgem's own consultation in March 2000 proposed changing suppliers' licences to remove the right to object on grounds of insufficient termination. EIUG fully supports this position and hopes that further attempts will be made to make the necessary changes to gas licences.

We trust that Ofgem will take due account of the strength of feeling on this issue which, to the best of our knowledge, is widely shared in other customer groups.